



905-668-7431
Starlingpoolsandspa.com
1645 Dundas St W, Whitby ON L1P 1Y9

Sales ☆ **Service** ☆ **Installation** ☆ **Since 1974**

Please don't hesitate to contact the store during office hours Monday-Friday 9am-5pm should you have any questions or concerns.

Pool Closing Service Contract

Pool Closing

- ☆ Drain Pool to proper winterizing level
- ☆ Remove all jet fittings and skimmer baskets
- ☆ Remove filter, pump, heater and chemical drain plugs
- ☆ Blow out and cap all pipes with 2hp blower
- ☆ Remove all ladders, rails and diving board if applicable
- ☆ Remove leaves from pool
- ☆ Add shock treatment
- ☆ Install winter cover or safety cover
- ☆ Apply anti-freeze
- ☆ If applicable, shut gas off to heater

Salt Cell Service

- ☆ Cell removal, cleaning and storage at our retail location for the winter.

Terms & Conditions:

1. Guaranteed to repair or replace any equipment damage in spring caused by freezing.
2. Every effort will be made to complete work contracted on dates requested, but is not guaranteed. Customers will be contacted if we are unable to perform services on the scheduled date.
3. On site winterizing parts and supplies must be available and clearly visible to service technicians upon their arrival.
4. Any materials or supplies (gizmo, winterizing plugs etc) not provided by the customer at the time of closing that are required to complete the service will be provided at time of closing and included on final invoice.
5. Customers are required to remove solar blankets from pools prior to arrival of service team.
6. Any water bags with leaks will be replaced at time of closing and included on final invoice.
7. Additional charges may apply for pools with excessive leaves, green or cloudy water requiring additional labour and/or shock treatment.

Payment Terms & Conditions

1. No work will be performed unless payment preauthorization is approved or prepayment in full has been received the day prior to the scheduled service.
2. All outstanding account balances must be cleared prior to the service.
3. Valid credit card on file required.
4. Payment is authorized at contract acceptance by customer and will be preauthorized on the credit card on file the day prior to the scheduled service. Payment will be automatically processed following the completion of the service for the final invoice. A copy of the final invoice and proof of payment will be provided by email.

Acceptance of Service Quote

Please contact the store if you **do not** accept the prices, service and payment terms and conditions as outlined above to cancel your pool closing service. By scheduling the service(s) indicated you are authorizing Starling Pools & Spa Ltd to do the work and process payment as specified.